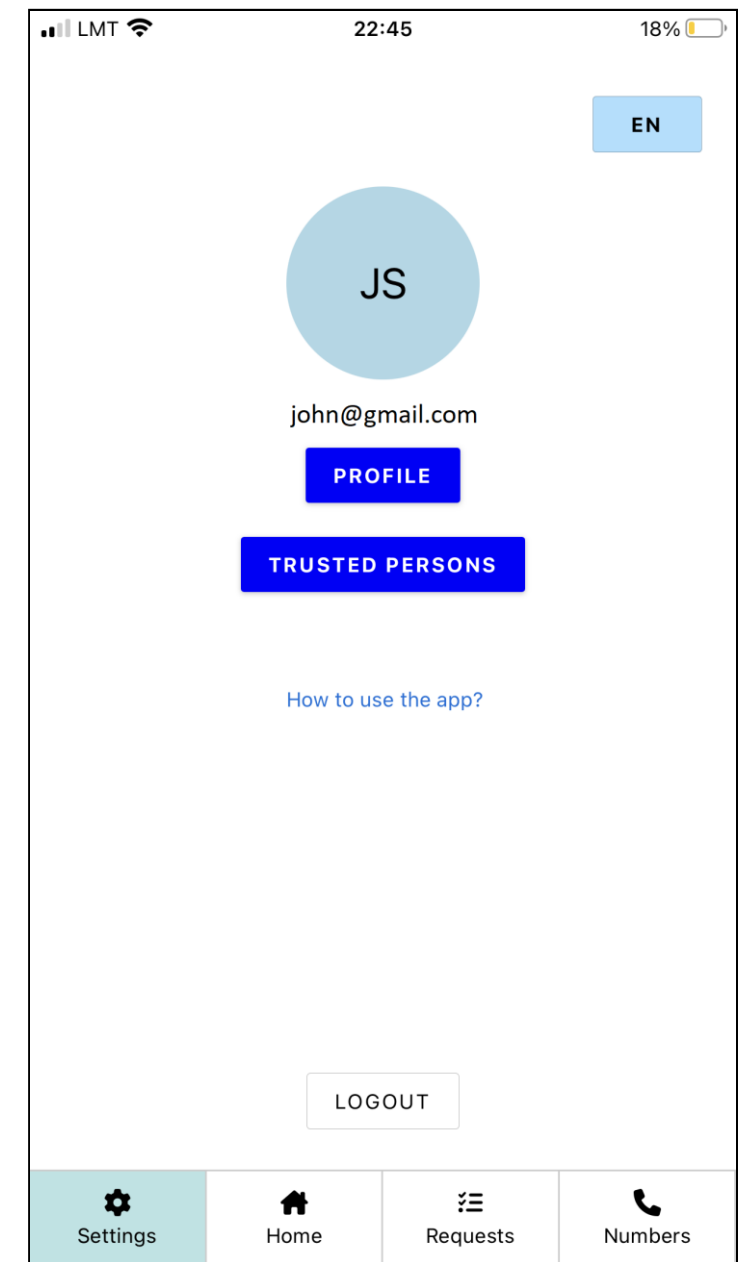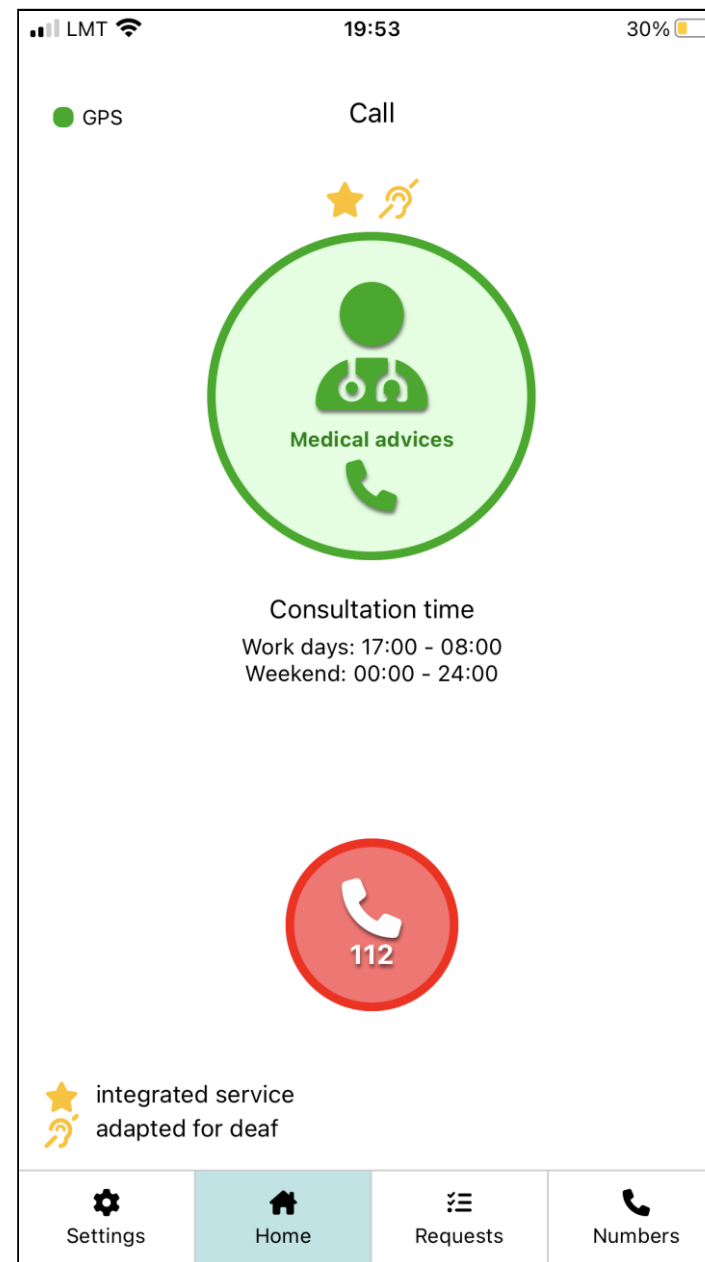# How to create a Deaf/Hard of Hearing profile?
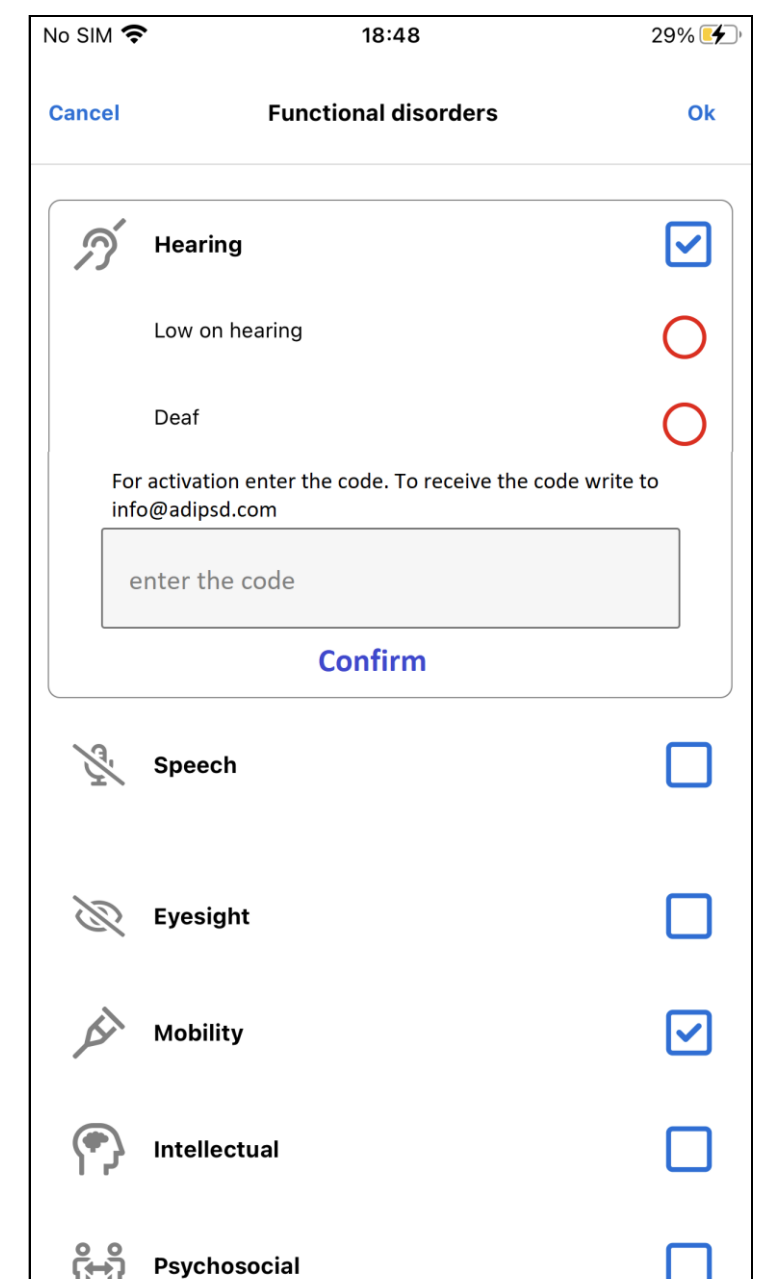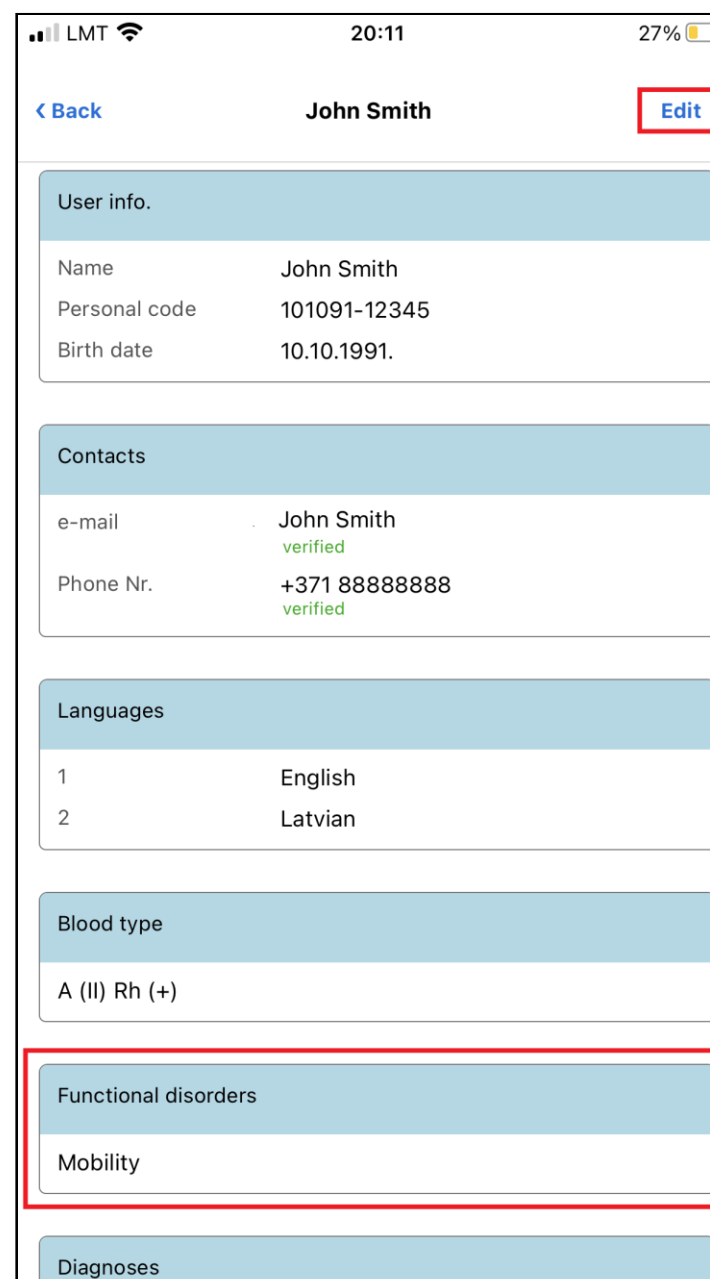
1

Creating a Deaf profile

▪ For people with hearing impairment to communicate with integrated services there is:

    a) a special communication algorithm developed. It only works when a person's Profile is marked - "Hard of Hearing" or "Deaf";

    b) there is also a special SMS template for the "deaf" to facilitate the preparation of a special SMS to send to Latvian 112.

2

Entereing the Code

▪ Select "Edit" in the profile and go down and open the "Functional disorders" section.

▪ For "Hearing" or "Speech" enter the appropriate code, mark the necessary and click "Save" in the top right corner

▪ To activate the option to mark "Hard of Hearing" or "Deaf", a special Code must be entered, which can only be obtained from the Latvian NGO (Latvian Association of the Deaf) and/or by writing to info@adipsd.com

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