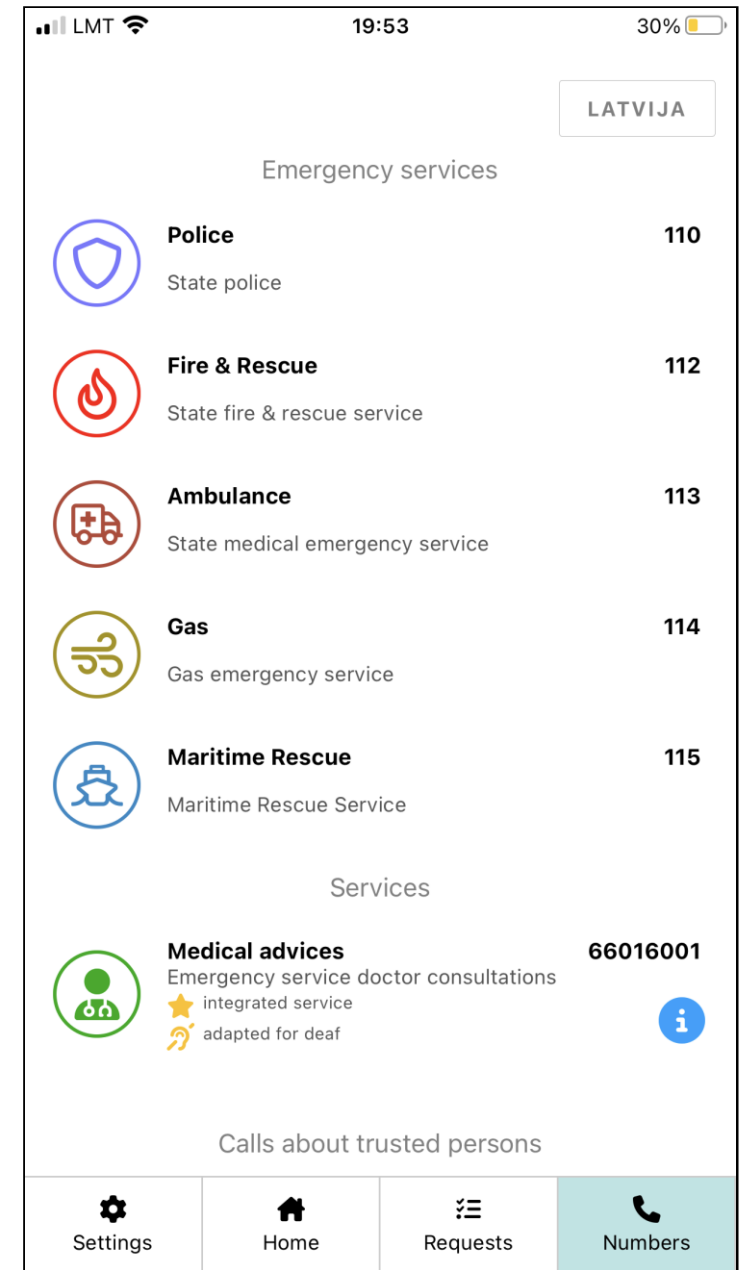
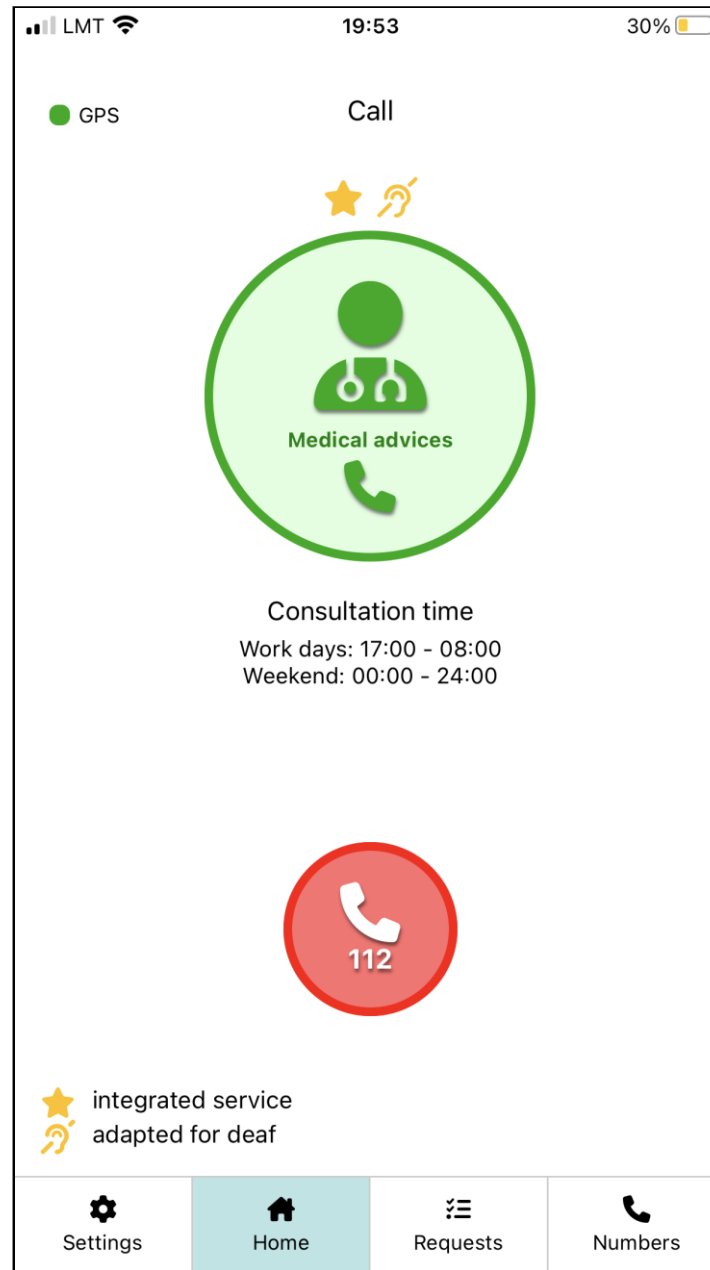


How do I call the Integrated telephone numbers?

(«Medical advices»*)

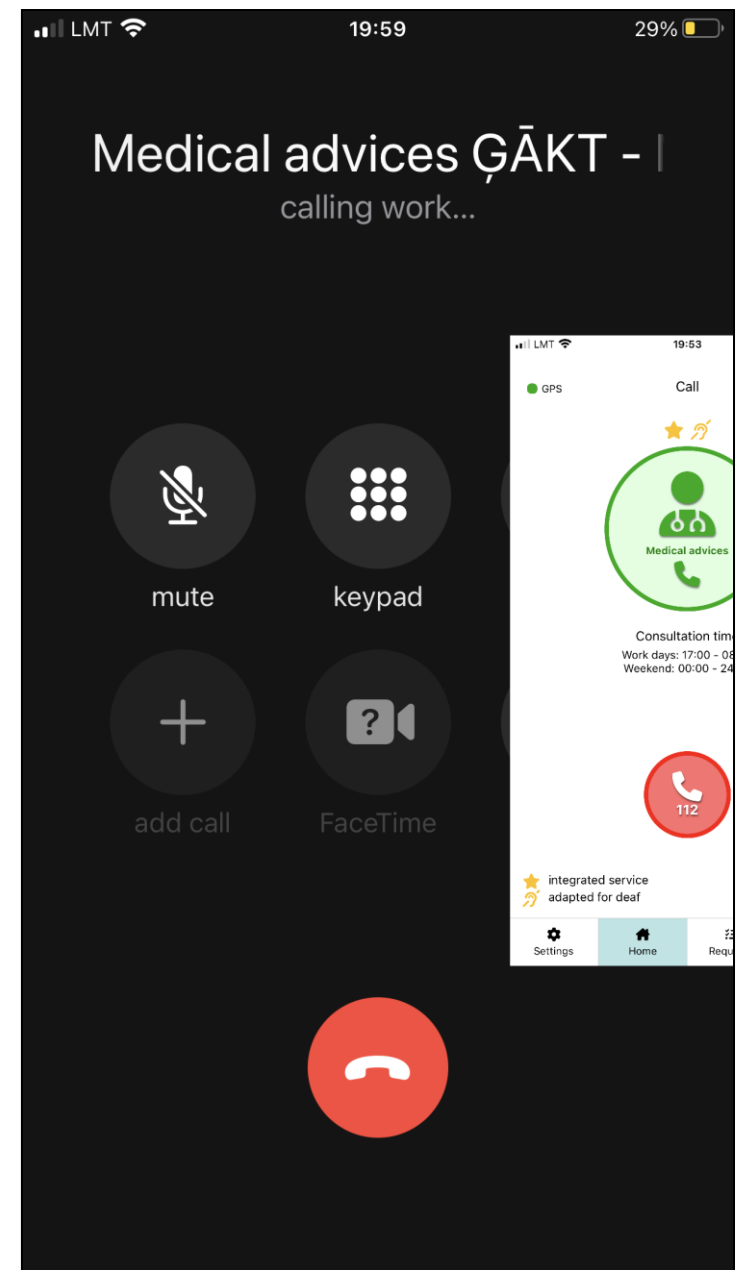
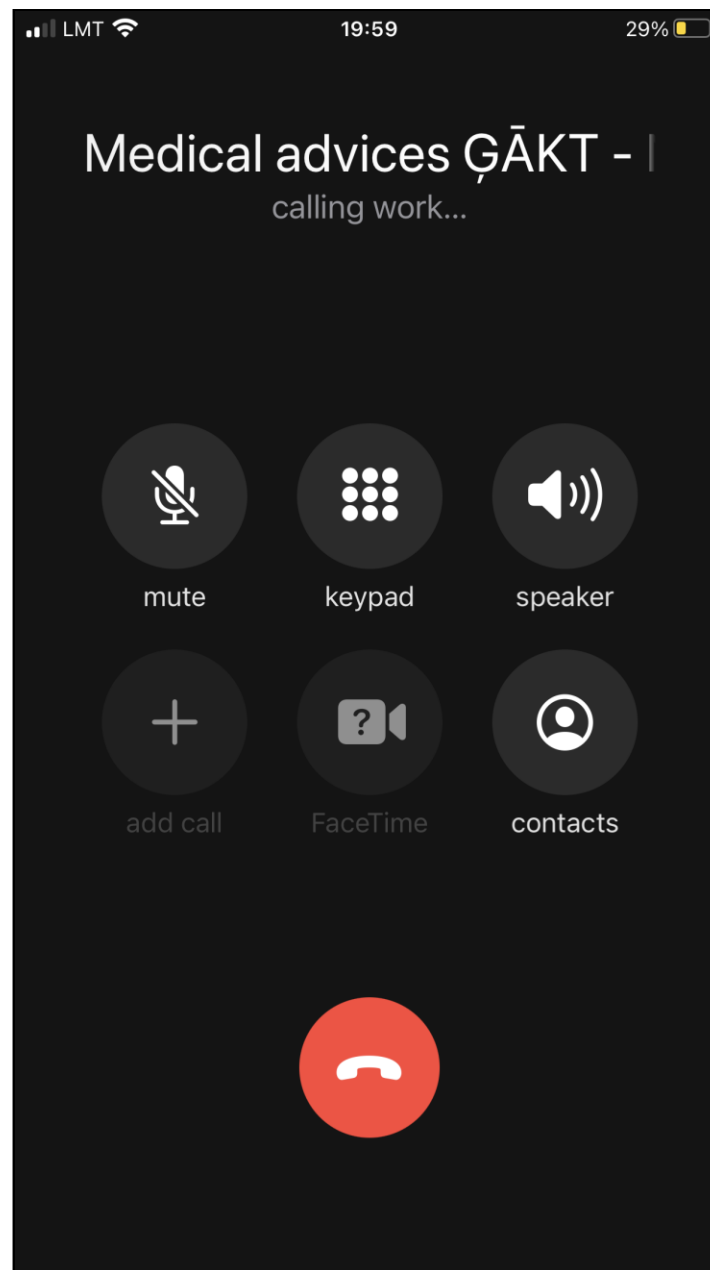
Calling an integrated number

- Integrated numbers have a special mark next to them to indicate that the service of the person receiving the call is integrated. This means that the caller can count on the receiving operator to see information about the caller - profile info, location, etc.
- If the caller wants to send a photo to the operator or use online chat, this must first be agreed with the call operator, as only the operator (!) can decide whether to use photo/chat with you or not.



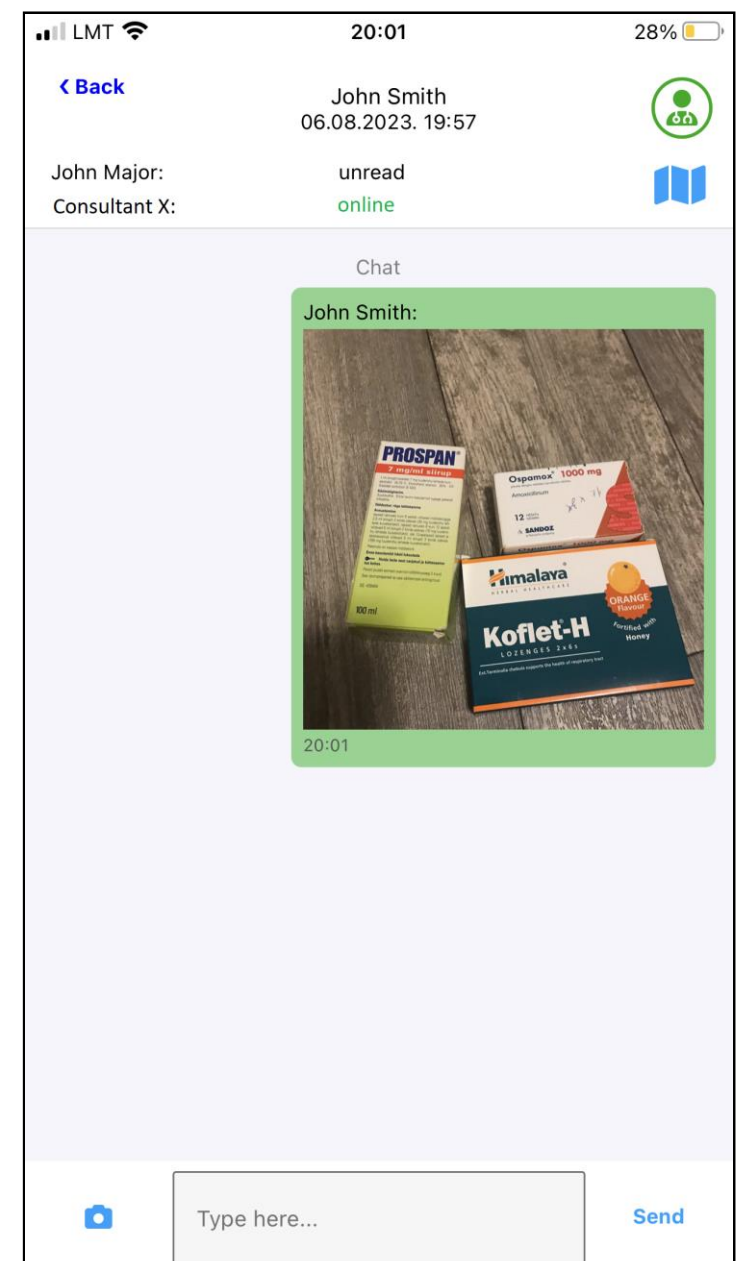
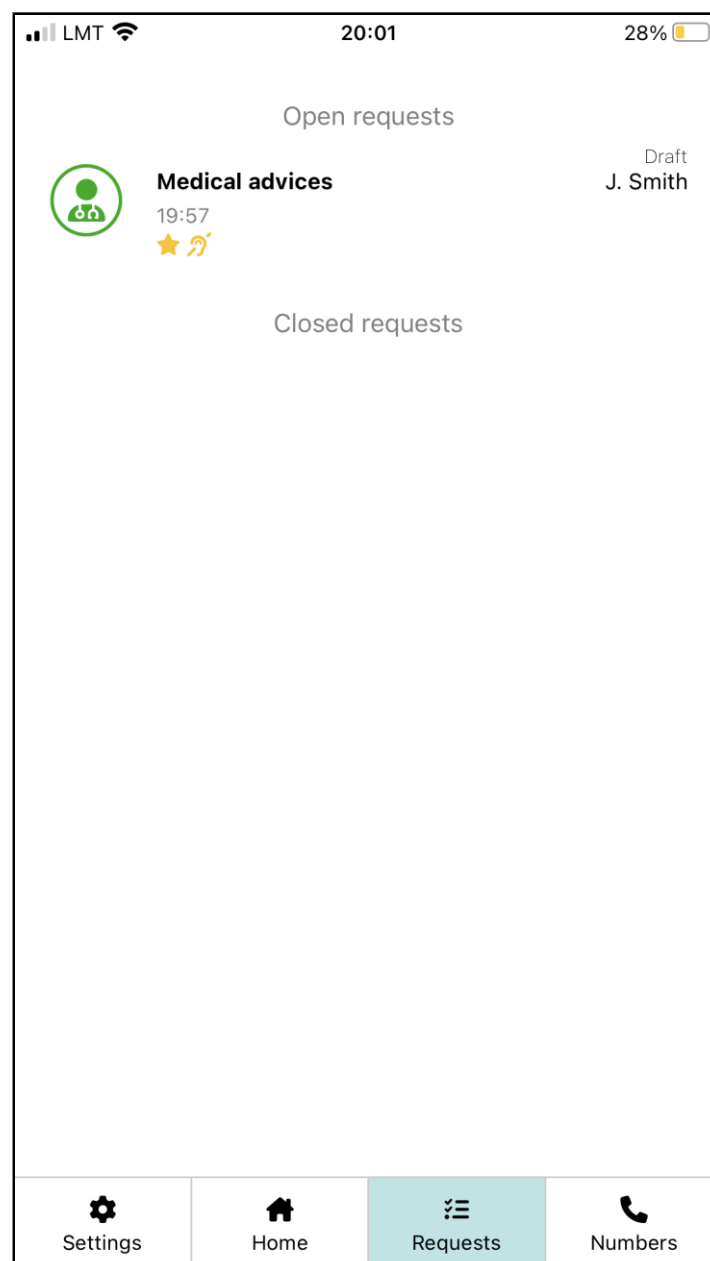
Activate photo/chat

- You have to switch to the mobile app **without interrupting (!)** the voice call.



Adding a photo

- Go to "Requests" and open the last active Request.
- Add a picture (or take a photo) in the chat. From this it will be clear when the Operator has been online whether he has seen the picture or not.
- The conversation with the operator can be continued in parallel with the sending of the photo.
- The integrated number is called as a normal voice call.
- All notifications to the Trusted persons about the fact of the call and the location of the caller (GPS on the map) work.
- The chat in the relevant Request is available not only to the caller and the Trusted persons, but also to the intergrated service Operator.



* «Medical advices» = the Family Doctor Consultations Service number
([what is it? - link](#))