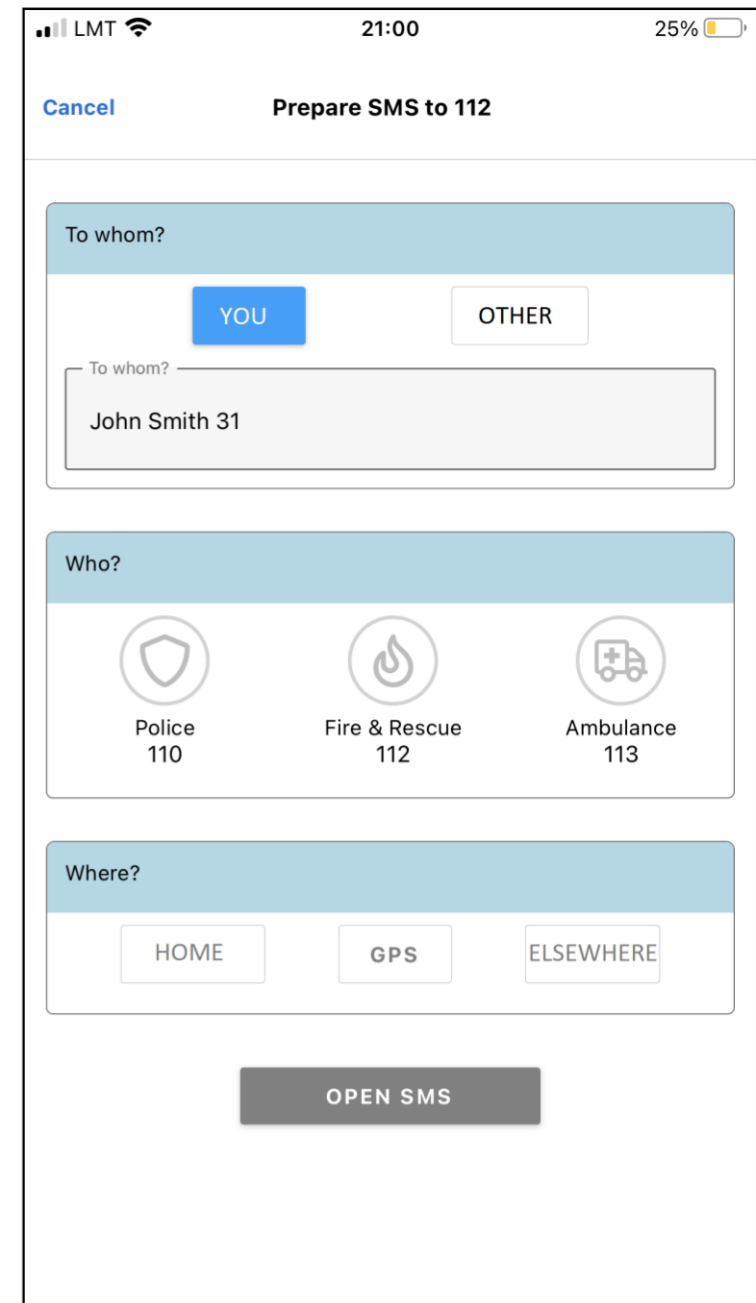
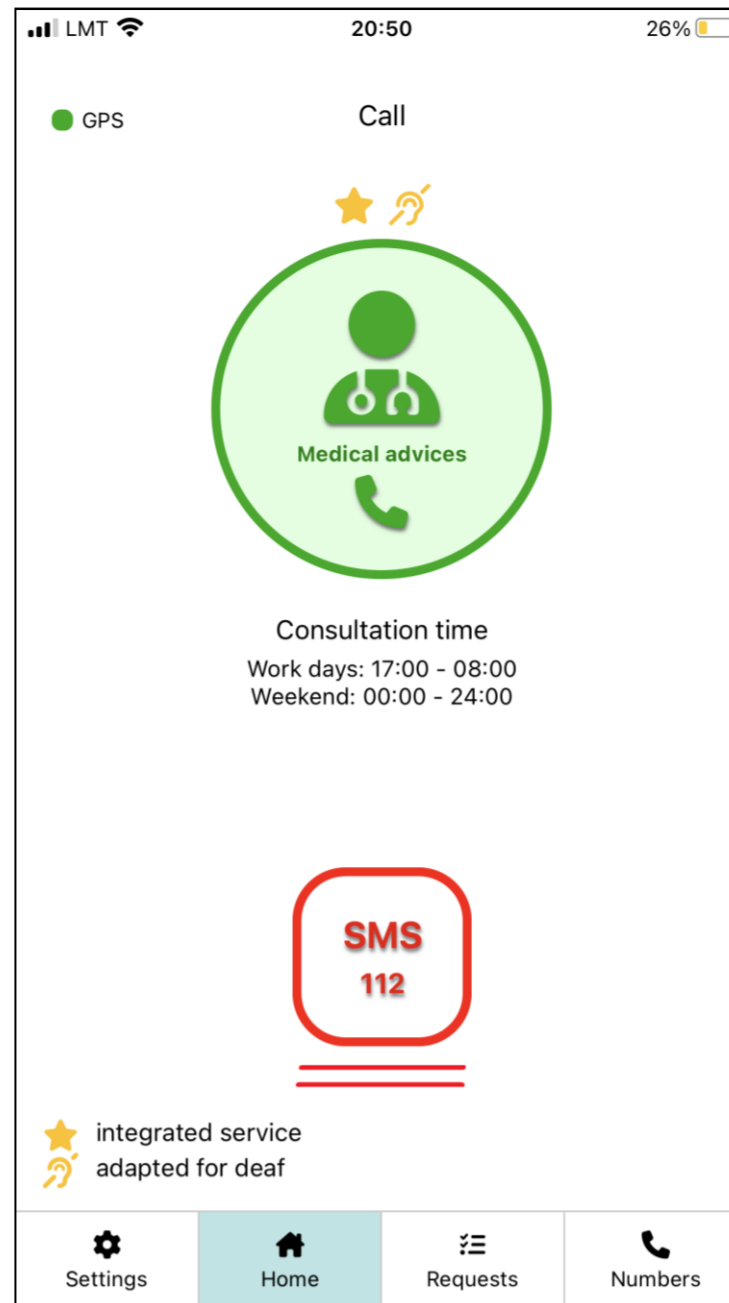


How to quickly create a Deaf 112 SMS? (in Latvia)

1

SMS menu

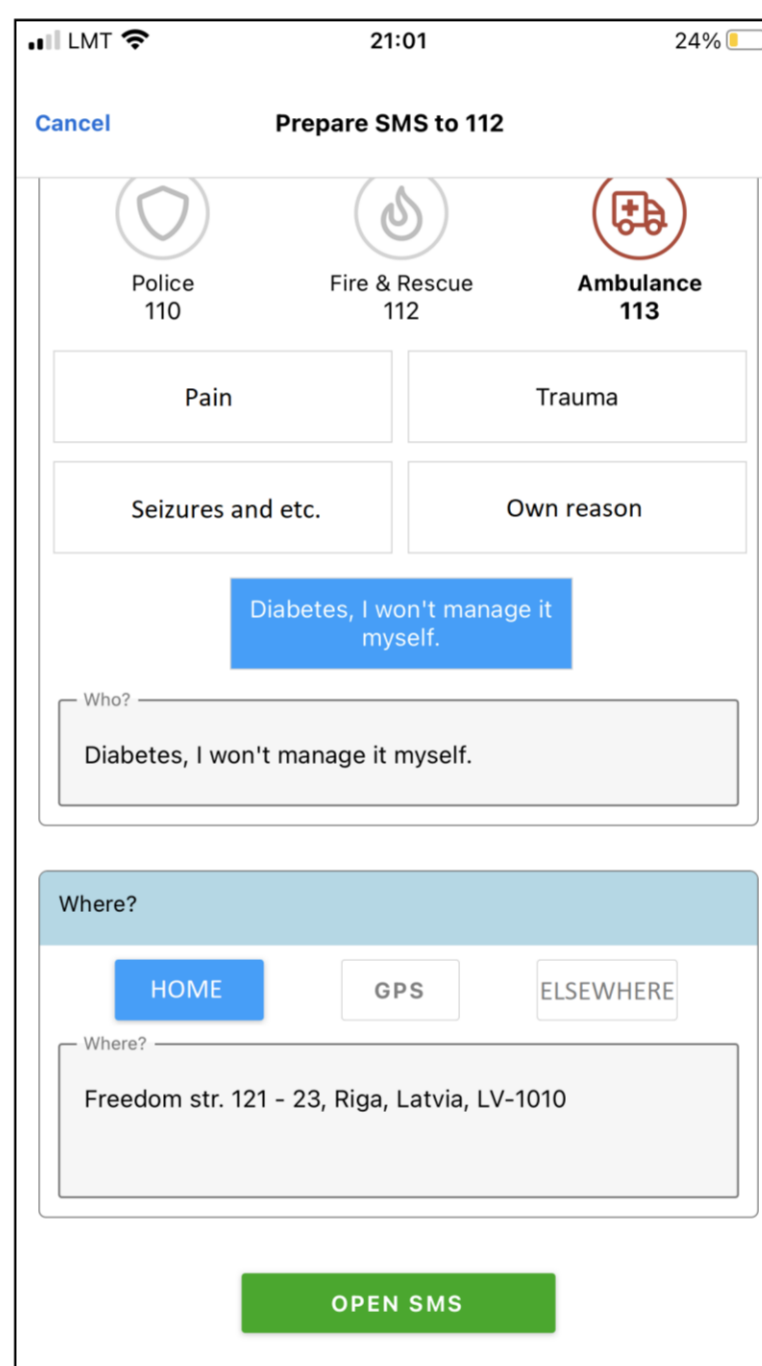
- The special SMS 112 template is only available for users who have "Deaf" marked in their profile.
- To start the SMS 112 preparation you have to click on the "SMS 112" button.



2

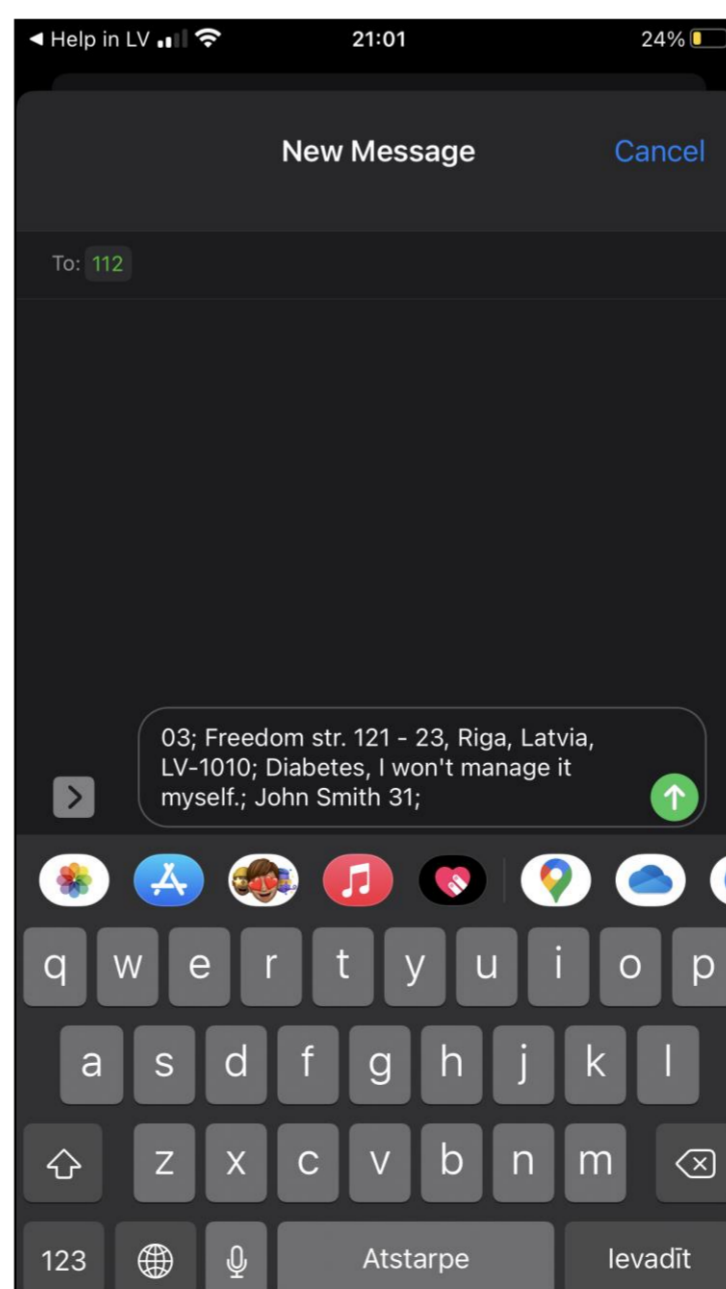
Choosing/Entering information

- Some of the initial information is automatically taken from the app, but the user has the possibility to modify it by making a predefined selection or by entering his/her own text.
- If all the required fields are prepared, the "Open SMS" button turns green.
- Check again that all the information is filled in correctly and click the "Open SMS" button.



3

- Your standard mobile SMS app opens, with the SMS 112 text already prepared, in the exact format expected by the 112 service.
- **And at the same time:**
 - (a) a pop-up notification is sent to all Trusted persons of the service concerned (for which the 112 SMS is prepared);
 - b) a Request is created in which the Trusted persons in question can continue to communicate in the chat in parallel.
- The SMS 112 format has been developed and agreed in cooperation between Latvian organisations of the deaf and the SFRS.
- SFRS (112) only handles SMS sent by registered "Deaf" people. The registration of these people is carried out by the Latvian Association of the Deaf.



* [More information about 112 SMS \(in Latvian\) on Latvian Association of the Deaf website.](#)

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